Annual Report
2020
2019 LIBRARY USAGE SNAPSHOT

247,631 Visits to the library
248,219 Items checked out
34,497 Reference questions answered
192,713 Visits to the library website and 149,437 to the mobile app
303 adult programs = 4,944 adult participants
404 community group programs = 4,251 attendees
474 youth programs = 113,236 attendees
87 teen events = 687 teen participants
490 children signed up for Summer Reading Club / read 7,415 books!
All programs in total attracted 23,118 visitors!
80% of Residents with Library Cards
1,000 MASKS Challenge

Click for details on how to participate or donate!
2020 Programming

Conversation with Congresswoman Mikie Sherrill

Date: Apr 29, 2020
Time: 5:00 PM - 5:45 PM
Location: Online (From Your Home)

This event, originally planned as part of our Notable Women of NJ program, was intended to focus on Congresswoman Sherrill’s remarkable life and achievements. However, life interfered, and the focus shifted to the current pandemic situation and the work that the Congresswoman is doing to help her constituency, both now and for future recovery.

Congresswoman Mikie Sherrill represents New Jersey’s 11th Congressional District. To learn more about her, see her biography here.

The conversation will be moderated by Chatham Borough Mayor Thad Kobylarz.

Due to time constraints, we will not be able to take questions during the live event. However, you are welcome to submit your questions by email to librarian@chathamlibrary.org by 12 noon on Tuesday, April 28.

To join the conversation, click on this link: https://zoom.us/j/97030768194
To join by phone, call 646-558-8656 Meeting ID: 970 3076 8194
# 2020 Programming

<table>
<thead>
<tr>
<th>Type</th>
<th>Programs</th>
<th>Attendees</th>
</tr>
</thead>
<tbody>
<tr>
<td>Library Programs</td>
<td>816</td>
<td>13,065</td>
</tr>
<tr>
<td>Outside Groups</td>
<td>61</td>
<td>813</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>877</strong></td>
<td><strong>13,878</strong></td>
</tr>
</tbody>
</table>

60% while “closed” compared to 2019 attendance.
School Support

https://chathamlibrary.org/sdoc-ebooks/
Home Delivery Service Is Now Available!

If you are a Chatham resident who is homebound or cannot come to the library to pick up your books for health reasons, you can now have your items delivered. Library staff and Friends of the Library will bring the books right to your door! Call the library to set up home delivery.

Library Takeout update: Interlibrary loan is back! You can now request items from other libraries. Pickup has been extended to 7 days a week. For updates regarding library building access, go to chathamlibrary.org/library-reopening-plan.

Do you miss walking through our children’s room and discovering new books? Now you can browse our shelves from home! We are creating lists of all the new children’s and teen books added each month. Find them on our website under the Kids and Teens tabs.

The Library Board has extended the fine-free period through the end of 2020. We still ask you to return your items by the due date, but no overdue fines will be charged.

Thank you to all who gave! See the full list of everyone who contributed to the library at chathamlibrary.org/donors-2019-2020.
Chatham nonprofits and community groups: We will host an online meeting of any length of time for up to 100 participants for your organization. Email your request to librarian@chathamlibrary.org.

We have six WiFi hotspots available for you to borrow. If you need internet access at home or while traveling, you can borrow one of our hotspots for two weeks.

NEW! Virtual Browsing
You can browse our shelves from home using Facetime or Google Duo. Email librarian@chathamlibrary.org or call 973-635-0603 to make an appointment with a librarian.

WiFi
Need an internet connection for your business or job search? Use our WiFi outside the building — no password required! You can even borrow a laptop to use outside as well. No printer at home? Use our remote printing service from any device. See our website for details.

Chatham residents who don't have a library card can get one online and start using it instantly. Email mycard@chathamlibrary.org

There are librarians on duty to help with questions and research. Email librarian@chathamlibrary.org or call 973-635-0603.
Library Takeout Service

Residents may request items by placing holds in the library catalog at www.chathamlibrary.org or making requests by phone or email.

Librarians are available to assist residents in deciding reader/viewing/listening choices.
# Takeout Services

Library Takeout Service Started June 17, 2020

<table>
<thead>
<tr>
<th>2020 Week Beginning</th>
<th>Number of Items Checked Out</th>
<th>Number of Patrons Served/Packets</th>
<th>Compared to Number of Patrons Served 2019</th>
</tr>
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<tbody>
<tr>
<td>June 17</td>
<td>1312</td>
<td>422</td>
<td>969</td>
</tr>
<tr>
<td>June 24</td>
<td>1056</td>
<td>377</td>
<td>1003</td>
</tr>
<tr>
<td>July 1</td>
<td>1081</td>
<td>369</td>
<td>903</td>
</tr>
<tr>
<td>July 8</td>
<td>1290</td>
<td>408</td>
<td>1078</td>
</tr>
<tr>
<td>July 15</td>
<td>1052</td>
<td>391</td>
<td>989</td>
</tr>
<tr>
<td>July 22</td>
<td>1401</td>
<td>465</td>
<td>1003</td>
</tr>
<tr>
<td>July 29</td>
<td>1687</td>
<td>542</td>
<td>1011</td>
</tr>
<tr>
<td>August 5</td>
<td>1723</td>
<td>530</td>
<td>955</td>
</tr>
<tr>
<td>August 12</td>
<td>1526</td>
<td>535</td>
<td>1003</td>
</tr>
<tr>
<td>August 19</td>
<td>1525</td>
<td>509</td>
<td>940</td>
</tr>
<tr>
<td>August 26</td>
<td>1571</td>
<td>506</td>
<td>924</td>
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</table>

<table>
<thead>
<tr>
<th>Month</th>
<th>Number of Items Checked Out</th>
<th>Number of Patrons Served/Packets</th>
</tr>
</thead>
<tbody>
<tr>
<td>September 2020</td>
<td>7,887</td>
<td>1,270</td>
</tr>
<tr>
<td>October 2020</td>
<td>8,744</td>
<td>1,196</td>
</tr>
<tr>
<td>November 2020</td>
<td>7,970</td>
<td>1,140</td>
</tr>
<tr>
<td>December 2020</td>
<td>9,040</td>
<td>1,160</td>
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</table>
Virtual Browsing Service

Use a smartphone or tablet with Facetime or the Google Duo app.

Call the library at 973-635-0603 or email librarian@chathamlibrary.org to set up an appointment.
Home Delivery

If you are a Chatham resident who is homebound for health reasons, library staff and volunteers will deliver your books right to your door!

Call 973-635-0603 to set up home delivery.
Circulation of Materials

• In 2020, residents used 57% of the volume of materials borrowed in 2019 while the library was “open” only 22% of the days open in 2019.
• 70% of our regular library users used Library Takeout Service for physical items.
• More than 25,000 electronic titles were downloaded by residents from mid-March through December 2020.
85% of Residents Had Library Cards by end of 2020
When Can People Come Into the Building?

• The Board of Trustees plans to allow the public as soon as safely possible.
• Sanitizing equipment was ordered in late May was finally installed in late December.
• Library will coordinate an opening date with both our municipal buildings on advice from Health Officers.

* Library Board of Trustees President’s letter is posted at https://chathamlibrary.org/library-reopening-plan
Library of the Chathams
In Accordance with LOC Reopening Plan
 Adopted May 19, 2020

Adapted from Best Practices For Reopening New Jersey Libraries, Taskforce On Post COVID-19 Alignment, Trends and Strategies (TOPCATS)

Cleaning/Sanitizing Routine based on CDC’s Reopening Guidance for Cleaning and Disinfecting Public Spaces, Workplaces, Businesses, Schools

Returning materials are quarantined for seven (7) days.
THANK YOU TO ALL WHO GAVE!

The Library of the Chathams Board of Trustees, the staff and the Friends of the Library would like to thank everyone listed below and those who wish to remain anonymous for your generous contributions from September 2019 to September 2020. Many of you were also generous with your time and energy volunteering at the library. We appreciate your wonderful support throughout the year.

Donors to the Library of the Chathams and to the Friends of the Library

September 2019 to September 2020

Tom & Sally Abbott
Julie Abrams
Richard & Deborah Ahsler
Carol Allan
Susan & Jay Allen
Lisa Allocco
The Martin Aloe Family
The Alterman Family
Christopher & Lindsey Amery
Carl & Kathy Andreassen
Anonymous

Bridging Space to Place

The following lists include gifts given throughout the campaign.

Bridge Club Members

Thank you for giving more than $1,000 to support the Bridging Space to Place Campaign.

Susan & Jay Allen
Mr. & Mrs. William B. Birdsall
Karen Brodsky
Mr. & Mrs. Bailey Brower
Mr. & Mrs. Thomas E. Browne
Hal & Sue Burlingame
Chatham Historical Society

(continued on Page 7)
Bridging Space to Place
The campaign to make Library of the Chathams YOUR place.
Questions and Suggestions Welcome

Andy Hollander – aholland@chathamlibrary.org
Karen Brodsky – kbrodsky@chathamlibrary.org

973-635-0603