



NEW JERSEY GENERAL ASSEMBLY

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August 9, 2018

The Honorable Kevin Corbett
Executive Director, New Jersey Transit Corporation
1 Penn Plaza East
Newark, NJ 07105

Dear Executive Director Corbett,

As I mentioned at your monthly board meeting Wednesday, countless constituents have reached out to me in desperation as a result of the poor service NJ Transit has provided.

Next week, at the joint legislative Transportation Committee, you will testify on the service issues plaguing your organization. The incessant cancellations and delays occurring daily are a great concern to myself, my colleagues, and New Jersey residents across the state who rely on public transportation to earn a living.

Bearing that in mind, there are several questions that must be answered to paint a full picture of the challenges NJ Transit faces and the possible solutions that will again make your organization the envy of our nation. The questions below are for your testimonial preparation. I look forward to speaking with you, Commissioner Gutierrez-Scaccetti and your colleagues.

1. Commuters are standing on the platform being told their train is cancelled minutes before the train should be arriving. What is the process for cancelling a train?
 - Why are the notifications so late?
 - Is there a plan to set a realistic schedule that can be kept without daily cancellations and delays?
2. What is the policy for engineers taking off?
 - Is there a contingency plan for when too many people are off?
 - Who approves the time-off request and how much advanced notice is there?
 - When there is a shortage of engineers, what is the timeline for cancelling a train?
3. Does NJ Transit have a plan to enforce and increase ticket collections?
 - This policy needs to be enforced more strictly since NJT is only losing money when tickets are not collected. Can there be other people, non-engineers, trained to do this during peak hours?

4. May you please provide this committee with NJ Transit's plan to fully implement positive train control?
 - What is the timeline for this project?
 - Can you publish weekly and monthly updates for the public?
 - How far along is the progress currently?
5. Considering all the prior questions; what is the overall plan and what are the overall objectives of NJ Transit?
 - Will you publish a plan for the public to see and stick to it?

Sincerely,

A handwritten signature in black ink that reads "Nancy Munoz". The signature is written in a cursive, flowing style.

Nancy Munoz

CC: Hon. Philip Murphy
Hon. Sheila Oliver
Hon. Diane Gutierrez-Scaccetti
Hon. Elizabeth Maher-Muoio
Hon. Mary K.E. Maples
Hon. Flora M. Castillo
Hon. James C. Finkle Jr.
Hon. Raymond W. Greaves